

Powering Nevada's Immunization Registry

QUARTERLY NEWSLETTER

AUGUST 2010

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## HEPATITIS B BIRTH DOSE

For over 12 months, most Nevada hospitals have documented Hepatitis B birth doses given to infants in Nevada WebIZ. Many times the newborn does not have a name when receiving the hepatitis shot. You may find when searching in Nevada WebIZ the first name of the child listed as:

*Baby boy, Baby girl, BB, BG, Male, or Female* (along with a last name).

Sometimes, upon discharge from the hospital, the parents have named the child– but that name does not get entered in Nevada WebIZ. Do not give up hope. You can find that record! Search for your new infant patient by their birth date. **In Nevada WebIZ, you can search by birth date only.** Because the infant has no name, most hospital birthing units document the mother's maiden name to ensure identification of their patient. When looking at the infant's record in Nevada WebIZ,



ask the parents the place of birth for their infant and for his/her mother's maiden name or address to help determine your patient's identity. Make sure you have your staff search several times to ensure the infant's record does not already exist in Nevada WebIZ. This helps prevent the creation of duplicate records, ensures you have captured the birth dose of Hepatitis B and keeps our State's immunization records more complete.

# NV WEBIZ NEWS

## NEW STAFF

### **Dale Valitutti - ARRA Project Manager**

With American Reinvestment and Recovery Act (ARRA) funding, the Nevada WebIZ Program has hired a project manager to oversee and direct all enhancements to Nevada WebIZ. With this funding we welcome Dale Valitutti as the ARRA project manager. Dale comes with over 10 years of project management experience and 20 years of IT experience. The enhancement projects include creating and improving reports within WebIZ, creating an interface with the Electronic Birth Registry, creating the ability for users to “unlock” themselves in the registry, and even creating a parental view module for parents to access WebIZ and print their children’s or their own immunization records.



### **Heidi Dolder - HL7 Technician**

Heidi Dolder was recently hired to manage the Health Level Seven (HL7) Pilot Project and comes with over 20 years of IT experience. Once completed, this project will allow providers (who use a electronic medical record (EMR)) to eliminate double data entry of immunizations into their EMR and into Nevada WebIZ. There is a huge push nationwide for unlike electronic systems to “talk” to each other. The HL7 Pilot Project will implement this ability – making an EMR talk to Nevada WebIZ. The Nevada WebIZ Program is conducting the HL7 Pilot Project with Southwest Medical Associates in Las Vegas. With completion of a successful pilot project, selected providers with EMRs will also submit immunization data to Nevada WebIZ via HL7. By June 2011, our goal is to have three providers sending immunization data via HL7 to WebIZ.



### **Dane Bay - WebIZ Data Analyst**

Over the recent years, the Nevada WebIZ program has focused on improving how WebIZ works. With over 1.9 million records the program will now focus on data analysis. Therefore we welcome Dane Bay as the new data analyst. Dane is currently finishing up his Master of Public Health degree at the University of Nevada Reno. His background in public health and statistics will bring a great value to the Nevada WebIZ Program. Dane’s responsibility will include creating statistical reports with data from Nevada WebIZ, providing organizations with requested data, tracking increases and decreases in provider and user participation, analyzing data to determine immunization coverage rates by geographical location, and much more.





# NV WEBIZ News

## NEW STAFF

### **William Douglas – WebIZ Trainer**

For those of you who haven't met our new WebIZ trainer in Las Vegas, let us introduce William ("Wil") Douglas. Wil has worked for the Nevada WebIZ Program for over three months now and has already trained over 180 new users. Way to go Wil!!! Along with Marie Tasker, Southern Nevada Training Manager, Wil's responsibility includes training new providers on how to use Nevada WebIZ, providing refresher training for individuals who need some extra guidance, and marketing the registry to immunization providers. If you would like to schedule a training please contact Wil at 702-933-7328.



### **Jessica Corry, Tiffani Hart, Jane Lamastus, Dale Sawyer – Data Entry Specialists**

In the last month the Nevada WebIZ Program hired these four ladies to assist the state and county Quality Assurance Coordinators with AFIX visits. As many of you know, the Vaccines For Children (VFC) program conducts yearly AFIX visits to conduct analysis of immunization coverage within a providers practice. The hired data entry specialists will go into provider offices and record historical vaccinations on children born in 2007 to present. This will assist the Quality Assurance Coordinators in providing AFIX visits to a greater number of providers. The historical data entry will help providers to properly vaccinate children by seeing the complete immunization record in Nevada WebIZ and may also help improve Nevada's immunization rates. We look forward to assisting our WebIZ providers in conducting this much needed historical data entry activity.



Left to Right: Tiffani Hart, Jane Lamastus



Left to Right: Jessica Corry, Dale Sawyer

# NV WEBIZ NEWS

## PREVNAR REMINDER & DATA COMPLETENESS



The Nevada WebIZ Program continues to send monthly PREVNAR reminders via phone calls and postcards to children aged seven to eight months and seventeen to eighteen months old with at least one dose of Pevnar.

**Quality healthcare depends on the availability of quality data!**

What a perfect opportunity to ensure the accuracy of your patients' records! Guarantee your patients receive these important reminders by taking a few extra seconds and reviewing the accuracy of their address and phone number, or even updating a blank address and phone number in Nevada WebIZ.

Bringing a child into your office by way of the PREVNAR reminder may also open the possibility of administering other vaccines due or even missed.

**Please remember to record all vaccinations administered into Nevada WebIZ.**

## .NET UPGRADE

By December 2010, Nevada WebIZ will receive an upgrade to .NET. This upgrade will allow WebIZ to move forward with HL7 data exchange (see page 2 article on Heidi Dolder). With this upgrade, Nevada WebIZ will work in very much the same way as it does now, but it will look a little bit different.

The Nevada WebIZ Program will offer training webinars before the upgrade. Stay tuned for more information.

## MONTHLY WEBINARS

The Nevada WebIZ Program has started monthly webinars to educate users on specific topics. Each month we will have a different topic. Topics for each month include:

- September - Reconciliation
- October - How to Search
- November - MOGE
- December - What is Type Three?
- January - Reminders

# NV WEBIZ DATA

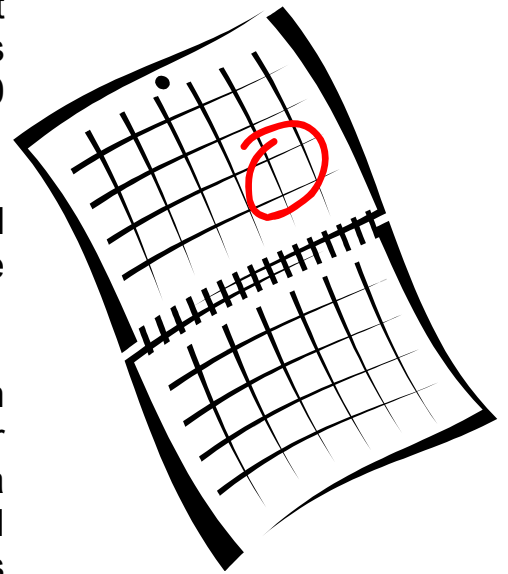
## 30 DAY DATA ENTRY

Entering data into Nevada WebIZ in a timely manner is crucial to the wellbeing and health of our Nevada children. Ensuring timely data entry allows you as medical professionals the opportunity to make informed decisions on a child's immunization status.

Though many offices have a process that works great we want to encourage providers to get all vaccinations administered entered into Nevada WebIZ within 30 days of the actual vaccination.

**Sooner = Better**, especially just prior to a child starting school for the first time or the beginning of the normal school year.

Parents also need proof of their child's immunization status for school entry, day care and even summer camp. Without vaccinations recorded in Nevada WebIZ, parents, physicians, schools, day cares, and summer camps usually have no proof that the child was vaccinated.



**49% of vaccinations  
are NOT entered into NV WebIZ within 30 days**

(corrected - April 2010 newsletter stated 11%)

Let us know your best practices in getting the data entered timely. Contact us at [izit@health.nv.gov](mailto:izit@health.nv.gov). Your best practices could assist others as they integrate Nevada WebIZ into their daily activities.

**30 DAY DATA ENTRY = CDC BEST PRACTICE**

# NV WEBIZ LESSONS

## Entering Patient Vaccinations - Taking the 2nd Step

For many (but not all) NV WebIZ providers, entering the vaccinations given in their office requires a 2-step process:

**Step 1:** Select the type of vaccination on the “Add Vaccination” screen.

**Step 2:** Select the appropriate vaccine lot details on the “Administer Vaccine” screen.

Data analysis reveals several provider sites do not complete this vital 2<sup>nd</sup> step.

Not completing Step 2 leads to:

Unbalanced inventory  
Inaccurate statistical reports  
Incomplete patient records.

Frequently, users skip Step 2 because the lot number needed does not appear on the “Administer” screen. This means the provider did not “load” the vaccine lot details into their profile. To avoid this problem, users should take the following actions:

- Identify the person in charge of entering vaccine lot details & make sure they understand the importance of promptly loading the details of every vaccine shipment.
- Review the lot details currently in your profile, compare them to the doses in the refrigerator, then update as needed:
  - Type 2 Providers: Click on Settings (main menu), then Edit Clinic vaccine/mfg/lot defaults
  - Type 3 Providers: Click on Inventory (main menu), then On-Hand (inventory sub-menu).
- Run a “Vaccines Added but not Administered” report (Click on Reports/Forms in the main menu, scroll to the Management section & click on the report. Select vaccination date ranges & click Run Report).

We encourage all providers to contact our Help Desk for guidance in correcting these incomplete records. Accurate and complete information helps the registry remain a valuable asset to our community.



## Dear Nevada WebIZ,

**Q:** I recently changed my password using the new password requirements but today the system will not accept my password. What can I do to login?

**A:** Please remember that your new password now includes upper and lower case letters. Make sure that your Caps Lock on your keyboard is turned off. Your new password should also include at least one number and one special character (!,\*,@,#, etc.) and must contain at least 8 characters. If you can't remember what you changed your password to or if the system tells you your account has been locked, contact the Help Desk by email at [izit@health.nv.gov](mailto:izit@health.nv.gov) or call 775-684-5954 or 1-877-689-3249 (toll free) to unlock your account.

**Q:** I am a school nurse and have the “View Only” option on WebIZ. A student came in with his shot record and I noticed some of the vaccines listed do not appear in WebIZ. How can I add those vaccines in WebIZ to update his record?

**A:** You can fax in a copy of the record with a note attached regarding your request. You may fax the record to 775-687-7596. Our Help Desk will add the vaccines to the patient's record for you.



# ADDITIONAL INFO

## CONTACT US

Nevada State Health Division  
Immunization Program  
4150 Technology Way, Ste 210  
Carson City, NV 89706

**Fax**

775-687-7596

**Email**

izit@health.nv.gov

**Website**

<https://webiz.nv.gov>

**Manager**

Erin Seward, MPH  
775-684-3209

**Help Desk Manager**

Mandy Harris  
775-684-4258

**Help Desk Specialist**

Victor Lamas  
775-684-5954

1-877-NV-WebIZ (689-3249)

**N. NV Training Manager**

775-684-4258

**S. NV Training Manager**

Marie Tasker, MAOM  
702-933-7328

**S. NV Trainer**

William Douglas  
702-933-7328

**HL7 Technician**

Heidi L. Dolder, PMP  
775-684-4238

**ARRA Project Manager**

Dale Valitutti  
775-684-4221

## COMMUNITY TRAININGS

### NORTHERN & RURAL NEVADA

**September 1:** 9am - 11:30am OR 1:30pm - 4pm

**September 15:** 9am - 11:30am OR 1:30pm - 4pm

The Brown Center (WCSD Admin Building)  
14101 Old Virginia Road  
Reno, Nevada

Fax completed registration form to 775-687-7596.

### SOUTHERN NEVADA

**August 20:** 8:30am - 11:30am OR 1:00pm - 4pm

**September 17:** 8:30am - 11:30am OR 1:00pm - 4pm

**October 15:** 8:30am - 11:30am OR 1:00pm - 4pm

**November 19:** 8:30am - 11:30am OR 1:00pm - 4pm

**December 17:** 8:30am - 11:30am OR 1:00pm - 4pm

Clark County Government Center  
500 South Grand Central Parkway  
Las Vegas, Nevada

Fax completed registration form to 702-407-7554.

## CONTINUING EDUCATION

Nurses and pharmacists who need CEUs can now earn continuing education credits by taking Nevada WebIZ training. So how does it work?

- Complete training from a certified Nevada WebIZ trainer
- Sign-in on a specific sign-in sheet for your medical profession. Bring your medical license number to document on the sign-in sheet.
- Get a certificate via email or mail and submit through your normal channels.



SUPPORTED BY THE STATE OF NEVADA  
AND CDC GRANT # 5H23IP922549

